



INCIDENT RESPONSE RETAINER

In case of a security incident, we support you quickly, competently and proficiently

You could be the victim of a cyber attack at any time. Our Incident Response Retainer is the perfect solution when it comes to acting in a prepared, fast, efficient and effective manner.

- Support from our experienced Computer Security Incident Response Team (CSIRT)
- Fastest possible detection and isolation of the attacker
- Comprehensive damage analysis by security experts from our Swiss Cyber Defence Center
- Assistance in restoring normal business operations
- Compliance with the obligation to report a security incident within 72 hours according to GDPR

INFOGUARD IS THERE FOR YOU IN CASE OF A SECURITY INCIDENT

Today's threat landscape makes it inevitable that security breaches will also occur in your company. Therefore, you should be able to respond as quickly and professionally as possible.

That's exactly what we prepare for you in our joint onboarding workshop. And when the time comes, we can react, together with you: quickly, competently and with a lot of experience from other incidents. Day and night.

What you can expect from our service

- Onboarding workshop with **analysis and identification of your critical IT systems**. This makes it possible to react quickly and appropriately in case of an incident.
- **Customer-specific, documented instructions** that clearly describe, based upon the event, what is done by whom, with which tools, and under which restrictions.
- You have access to proven cyber security experts at any time **7x24** – all InfoGuard **CSIRT** experts are SANS-certified or SANS instructors.
- By virtue of the existing contract, no time is lost and the **damage analysis** and the **necessary measures** can be implemented immediately.
- Your incident response process benefits from our **knowledge** of potential threats and **findings from other IR activities** and other InfoGuard cyber defence services.
- **Endpoint Detection & Response (EDR) Technology** can be rolled out when necessary to search for traces of an attack and to contain the attacker.





SECURITY EXPERTISE FROM SWITZERLAND

Highly qualified cybersecurity experts and analysts work in the InfoGuard Cyber Defence Center (CDC) in Switzerland. The CDC at our location in Zug is ISO 27001 certified. It has a multi-level, physical security concept and the security systems are monitored around the clock. InfoGuard also has experts in legal matters and professionals in crisis communication.

Do you believe that our Incident Response Retainer could be a good solution for your company? Get in touch with us. We would be pleased to explain our services to you personally. Benefit from our experts, who know your business and your environment, helping to reduce the time to contain an incident and minimise its impact.

Headquarters

InfoGuard AG
Lindenstrasse 10
6340 Baar / Switzerland
Phone +41 41 749 19 00

Office Bern

InfoGuard AG
Staufferstrasse 141
3014 Bern / Switzerland
Phone +41 31 556 19 00

Office Munich

InfoGuard Deutschland GmbH
Landsberger Strasse 302
80687 Munich / Germany
Phone +49 89 90405064

Office Vienna

InfoGuard Austria GmbH
Graben 19
1010 Vienna / Austria
Phone +43 123 060 6538



ISO 27001
CERTIFIED

[INFOGUARD.CH](https://www.infoguard.ch)